

Contractor. The DOC understands and acknowledges that the Contractor, as a common carrier, is required by Section 222 of the Communications Act of 1934, as amended, 47 U.S.C. Section 222, to maintain the confidentiality of "Customer Proprietary Network Information", or "CPNI", which protects from disclosure consumers' sensitive personal information (including phone numbers called by the consumer; the frequency, duration, and timing of such calls; and any services purchased by the consumer). The DOC understands and acknowledges that such confidential information may be exempt from public disclosure and agrees to not disclose such confidential information to any third party without written consent. The DOC will be able to access confidential information of third parties that is protected by certain federal and state privacy laws through the software and application and, as a result, the DOC agrees to only access the software with computer systems that have effective firewall and anti-virus protection. The DOC agrees not to disclose information deemed proprietary or confidential unless required by court order. Before complying with such order, the DOC will inform the Contractor so that the Contractor may assert any rights to non-disclosure under the applicable law.

8. **COMPENSATION:** This agreement has no dollar value incurred by the DOC and all revenue received is from use of the system by the inmate population. Rates for usage are as follows\*:

Call Type: Intrastate or Interstate	Per Call Charge	Base Cost Per Minute	Investigator Pro Add	Total Cost Per Minute
Collect	\$0.00	\$0.019	\$0.010	\$0.029
Pre-paid collect	\$0.00	\$0.019	\$0.010	\$0.029
Pre-paid debit	\$0.00	\$0.019	\$0.010	\$0.029

Call Type: International	Per Call Charge	Base Cost Per Minute	Investigator Pro Add	Total Cost Per Minute
Collect	\$0.00	\$0.400	\$0.010	\$0.410
Pre-paid collect	\$0.00	\$0.400	\$0.010	\$0.410
Pre-paid debit	\$0.00	\$0.400	\$0.010	\$0.410

Video Visit	Per 20- Minute Session Charge	Base Cost Per Minute	Investigator Pro Add	Total Cost
Video Visitation Session	\$5.00	N/A	N/A	\$5.00

\*Plus applicable taxes, fees, and surcharges.

9. **REPORTING REQUIREMENTS:**

- The Contractor agrees to develop a range of reports based upon the needs of